

Dear NHS Volunteer Responder

Thanks for joining our team as a Steward and non-clinical support volunteer. By signing up you are helping to turn the tide against COVID-19.

Enclosed is the branded external high-vis vest that you will need to wear on site. These are one size. You will also be provided with appropriate PPE at the vaccination centres by the Site Lead, where required.

You're hopefully all set up to receive task requests on the GoodSAM app. If you haven't already, take a look at the Getting you Started guide which is on our website [nhsvolunteerresponders.org.uk](https://nhsvolunteerresponders.org.uk)

When your local area needs support at vaccination centres you'll be notified of the request several days in advance, and will be able to browse tasks and confirm your attendance via the new 'Tasks' tab on the GoodSAM app. Please do not worry if you aren't asked to help straight away. Local NHS teams will call forward volunteers as they are needed and this will vary by area over the coming weeks and months. By joining as a Steward Volunteer you are letting us know that you are standing ready to help when the NHS needs you.

Thanks again for your support.

Best wishes

**Rebecca Kennelly**

Director of Volunteering | Royal Voluntary Service